



***Notice sent to United States customers on November 13, 2023***

## **AN UPDATE ON THE CYBERSECURITY INCIDENT**

To our valued customers,

As we announced on October 15, Henry Schein experienced a cybersecurity incident and promptly took precautionary action intended to contain the incident, including taking certain systems offline and other steps. Since then, we have been working with leading external cybersecurity and forensic experts, as well as law enforcement, to investigate the incident.

Henry Schein is now aware that a data breach has occurred. We do not have all the details of what data may have been compromised. Customer and personal identifiable information, such as bank account numbers, credit card numbers, and other sensitive information, may have been exposed to third parties.

As a precautionary measure, we encourage you to strengthen your data security by changing the passwords of your bank and credit card accounts, enhancing account transaction authorization, and reviewing recent debits for any suspicious activity. You can contact your bank or credit card company to accomplish these tasks.

In addition, Henry Schein will provide, where applicable, complimentary credit monitoring and identity protection services for those who may have been affected by any data compromise. We will be mailing over the next several weeks the appropriate forms to allow you to enroll in credit monitoring.

If you have any further questions, please feel free to contact a Henry Schein representative at 1-800-497-9503.

We deeply apologize for the inconvenience that this incident has caused and, as always, we thank you for your support.