

SOLUTIONS FOR HEALTH CARE PROFESSIONALS

## Henry Schein's ProRepair Division Achieves ISO 9002 Certification

## December 5, 2000

MELVILLE, N.Y.--(BUSINESS WIRE)--Dec. 5, 2000--Henry Schein, Inc. (Nasdaq: HSIC), the world's largest provider of healthcare supplies to office-based practitioners in North America and Europe, announced today that its ProRepair(R) Division in Plainview, New York, has achieved ISO 9002 and EN 46002 certification for the repair of dental handpieces, and other small dental, medical and veterinary equipment. The certification was administered by AMTAC Certification Services Limited.

With operations across the United States and abroad, ProRepair provides repair services for dental handpieces, and other small dental, medical and veterinary equipment, operative and surgical instruments, sterilizers and laboratory equipment. Pro Repair's Plainview facility services dental, medical and veterinary practices in the eastern and central parts of the U.S., and serves as headquarters for the division's management and marketing operations. Plans are in place to obtain ISO certification for other U.S. Pro Repair service centers.

"We are very proud to have achieved ISO Certification for our ProRepair business in Plainview," said Ron Appel, Vice President and General Manager of Henry Schein's ProRepair Division. "This distinction assures our customers that we are committed to a complete quality assurance program that meets the highest international standards."

The ISO 9002 certification has previously been awarded to the Company's European-based ProRepair facilities, Henry Schein's distribution centers in the United Kingdom, Spain and Holland, as well as to all four of Henry Schein's major North American distribution centers and its New York corporate headquarters.

Henry Schein, Inc. is the largest distributor of healthcare products and services to office-based healthcare practitioners in the combined North American and European markets. Recognized for its excellent customer service and low prices, the Company serves more than 400,000 customers worldwide, including dental practices and laboratories, physician practices and veterinary clinics, as well as government and other institutions.

The Company operates its five business groups - Dental, Medical, Veterinary, International and Technology - through a centralized and automated distribution network, which provides customers in more than 125 countries with a comprehensive selection of over 70,000 national and Henry Schein private-brand products. Henry Schein also offers a wide range of innovative value-added practice solutions, such as its leading dental practice management software systems - DENTRIX(R) and Easy Dental(R), which are installed in over 35,000 practices; and ArubA(R), Henry Schein's electronic catalog and ordering system. Headquartered in Melville, New York, Henry Schein employs over 6,000 people in 15 countries. The Company's 1999 sales reached a record \$2.3 billion. For more information, visit the Henry Schein Web site at http://www.henryschein.com/.

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