

## Henry Schein Launches New Equipment Repair Subscription Program

August 9, 2023

### Henry Schein Thrive Service Plus Offers Dental Practitioners Comprehensive Expert Service for Large Equipment

MELVILLE, N.Y.--(BUSINESS WIRE)--Aug. 9, 2023-- Henry Schein, Inc. (Nasdaq: HSIC) today announced the launch of its new equipment repair subscription offering – Henry Schein Thrive Service Plus, delivered by ServiceFirst – the newest addition to the exclusive portfolio of benefits and value offered as part of the Henry Schein Thrive Rewards program.

This new subscription plan, exclusively offered by Henry Schein, offers comprehensive access to the Company's ServiceFirst technicians, a highly trained team dedicated to delivering personalized, in-office repair service; a direct line to our expert Technical Advisors who provide remote support and help reduce the need for an onsite visit; and priority dispatch from our ServiceFirst emergency response team to expedite repair services when critical equipment unexpectedly fails.

"When we say rely on us, we make a promise to help our customers operate successfully and deliver quality patient care," said Dave Steck, Vice President and General Manager, US Dental Group. "The Henry Schein Thrive Service Plus subscription plan helps us deliver on this promise by understanding the vital need our customers have for dependable, expert service and by providing an outstanding solution to address this need."

Henry Schein's Thrive brand is a portfolio of offerings that provide savings, rewards, support, and experiences specifically designed to help practices be successful.

- [Henry Schein Thrive Rewards](#): A no-fee, points-based membership program available to private practices and small group practices. Customers advance through four loyalty levels for increased service benefits, higher points earn rates and additional solution discounts.
- [Henry Schein Thrive Signature](#): A paid subscription service that provides enhanced value to the dental practice through exclusive savings on business management services, merchandise, equipment, shipping, and more.
- [Henry Schein Thrive Service Plus](#): A paid subscription service delivered by ServiceFirst; members receive comprehensive repair coverage for their large equipment with one low monthly fee.
- [THRIVELIVE, Presented by Henry Schein](#): The Company's premier educational annual event for the entire dental team, featuring a robust lineup of world-class education, renowned speakers, and innovative technology. THRIVELIVE 2024 will take place May 2 – 4 at the Bellagio Hotel in Las Vegas, NV.

To learn more about Henry Schein Service Plus, please visit [www.dentistswhothrive.com/servicefirst](http://www.dentistswhothrive.com/servicefirst).

#### About Henry Schein, Inc.

Henry Schein, Inc. (Nasdaq: HSIC) is a solutions company for health care professionals powered by a network of people and technology. With more than 23,000 Team Schein Members worldwide, the Company's network of trusted advisors provides more than 1 million customers globally with more than 300 valued solutions that help improve operational success and clinical outcomes. Our Business, Clinical, Technology, and Supply Chain solutions help office-based dental and medical practitioners work more efficiently so they can provide quality care more effectively. These solutions also support dental laboratories, government and institutional health care clinics, as well as other alternate care sites.

Henry Schein operates through a centralized and automated distribution network, with a selection of more than 300,000 branded products and Henry Schein corporate brand products in our distribution centers.

A FORTUNE 500 Company and a member of the S&P 500® index, Henry Schein is headquartered in Melville, N.Y., and has operations or affiliates in 33 countries and territories. The Company's sales reached \$12.6 billion in 2022, and have grown at a compound annual rate of approximately 12.1 percent since Henry Schein became a public company in 1995.

For more information, visit Henry Schein at [www.henryschein.com](http://www.henryschein.com), [Facebook.com/HenrySchein](https://www.facebook.com/HenrySchein), and [@HenrySchein on Twitter](https://twitter.com/HenrySchein).

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Ann Marie Gothard  
Vice President, Global Corporate Media Relations  
[annmarie.gothard@henryschein.com](mailto:annmarie.gothard@henryschein.com)  
(631) 390-8169

Source: Henry Schein, Inc.